

## Frequently Asked Questions for Mishawaka Utilities customers

PayNearMe is a convenient way to pay your bill with cash at local CVS Pharmacy, 7-Eleven, Family Dollar, Casey's General Store and ACE Cash Express stores.



**THOUSANDS OF  
PAYMENT LOCATIONS**



**GUARANTEED  
PAYMENTS**



**MANY LOCATIONS  
ARE OPEN 24/7**

### What is PayNearMe?

PayNearMe makes it easy and convenient for you to make a payment with cash at thousands of trusted payment locations nationwide, including CVS Pharmacy, 7-Eleven, Family Dollar, Casey's General Store and ACE Cash Express.

### How can I make a PayNearMe payment?

There are 3 steps to make a payment:

1. Log into your Invoice Cloud account to get a barcode or payment code.
2. Bring your PayCode to any participating store, hand it to the cashier and pay with cash. A processing fee of \$1.99 applies.
3. Collect your receipt. Your biller is notified of your payment within 15 minutes.

### What does a PayNearMe PayCode look like?

A PayNearMe PayCode can take different forms at different stores.

- **At CVS Pharmacy, 7-Eleven and Casey's General Store**, it will be a standard barcode.
- **At Family Dollar**, it will be a barcode if printed or a code that is read to the cashier if shown on a mobile device.
- **At ACE Cash Express**, it will be a 6-digit alpha-numeric code that you read to the cashier.

### When will my biller be notified of my payment? Do I need to follow up with them?

Within 15 minutes of making your cash payment, a notification will be sent to the recipient. Your receipt is proof of payment.

### How will I know my payment has been accepted?

You will receive a receipt with a date and time stamp from the cashier as proof of your payment.

### What are the participating payment locations?

Payment locations include thousands of stores nationwide. You do not need to wait in a separate line, but can make a PayNearMe payment right at the cashier. A list and map of participating payment locations will be included with your PayCode.

### What is the fee to make a PayNearMe payment?

A processing fee of \$1.99 applies to each transaction.

### Is there a limit to how much you can pay in cash?

There is a \$1,000 maximum amount per transaction.

### Who can I contact for more help or questions?

Email [support@paynearme.com](mailto:support@paynearme.com) or call **1 (888) 714-0004**. You can also visit their support page at [PayNearMe.com/support](https://PayNearMe.com/support).