



CITY OF MISHAWAKA



Police Department
200 North Church Street
Mishawaka, IN 46544

David A. Wood, Mayor
Kenneth L. Witkowski, Chief

April 15, 2014

David A. Wood
Board of Public Works and Safety
City Hall - 600 East Third Street
Mishawaka, Indiana 46544

Dear Honorable Mayor Wood and Board Members:

It is an honor for me to announce, Kayla Oler, the Mishawaka Public Safety Communication Center Dispatcher of the Year for 2014.

Kayla is a 5½ year veteran of the Communication Center and presently works on the Day Shift.

On August 6, 2013, at approximately 8:55 am, Kayla received a 911 call from a resident on East Thirteenth Street in regards to a 32 year old female in labor that was past due with her pregnancy.

While obtaining information from the frantic father for the responding units to render aid, the baby decided he had other plans and the mother gave birth at her home.

In the midst of the excitement, Kayla was able to keep the soon-to-be father under control so he could do what she told him to do and provide the best possible assistance for the mother and baby.

Kayla is to be commended in the way she handled and took control of this call. She remained calm and professional while providing confidence and comfort to the new parents assuring that a healthy baby boy was brought into the world. Her performance was impeccable.

Kayla possesses a great work ethic. She consistently performs her job with a positive attitude and recognizes the immense responsibility and importance of her position. She is a valuable asset and we are fortunate to have an employee of her standard represent the Communication Center.

Please join me in congratulating Kayla Oler as the Mishawaka Public Safety Communications Center Dispatcher of the Year - 2014.

Sincerely,

Kenneth L. Witkowski
Chief of Police

KLW:cd

Cc: Personnel File