



The Best in Public Safety

The dedicated men and women of our Mishawaka's Public Safety Departments are honored and proud to serve the citizens of Mishawaka. They are committed to providing the highest professional standards possible in fire, police and emergency services for our Mishawaka residents and work hard each and every day to ensure that our community is safe and secure.

You will read in this section about how in addition to their many public safety duties, our Mishawaka Police, Officer Firefighters, and Dispatchers continue an intensive crime prevention, drug and alcohol awareness program, CPR Education, fire prevention and fire safety education program for our school children and adults. You will also read how we know that these efforts are helping control crime in our neighborhoods, helping kids make the right choices, and reducing the number of unfriendly fires in Mishawaka, as well as reducing fire injuries, deaths and property damage. You will read in this section about how in addition to their many public safety duties our Mishawaka Police Officers, Firefighters and Dispatchers are actively donating their own time back to our community in hometown charitable events.

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Awards

Survive Alive House 25th Anniversary

Our Mishawaka Fire Department proudly celebrated a very important anniversary in 2009. On April 7, 2009 the department was honored by the Indiana State Legislature with a resolution celebrating the twenty- fifth anniversary of the Mishawaka Fire Department's Survive Alive House. In its 25th year, over 75,000 people have received the public safety message and education on fire safety through the Survive Alive house.

In 1984, the Mishawaka Fire Department started the Survive Alive House, a unique and one of a kind public education program. This program has been so successful that fire departments around the nation are applying it to their existing programs. The Survive Alive House is a scaled down house where children can be taught how to safely exit their home when their smoke detector goes off. Children in the Mishawaka School System visit the Survive Alive House as part of their 1st, 3rd and 5th grade curriculum. School children outside of Mishawaka are also invited to visit.



DUI Taskforce 2009 Best in State Award

On November 20, 2009, our DUI Taskforce was presented the "Best in State" DUI Taskforce Award. Mishawaka Police Department Lt. Tim Williams was named "Top Officer" by the Governor's Council on Impaired and Dangerous Driving and was presented the "Chairman's Award." The



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DUI Taskforce has maintained the top 2 positions in the State since 2004.

Officer Williams was presented the Award at the DUI Taskforce at the November 20, 2009 presentation. The City of Mishawaka and the Mishawaka Police Department wish to congratulate Lt. Williams. The City and MPD also wish to thank Officer Williams for his dedication and commitment to the DUI Taskforce and to the citizens of Mishawaka.

Mishawaka Firefighter of the Year

The Mishawaka Firefighter of the Year was awarded the Mishawaka Firefighter of the Year. He has been with the MFD for 14 years and during that time has exemplified the finest traditions of the Mishawaka Fire Department.

As a Firefighter Derron has the responsibility of implementing training of the new firefighters along with his suppression duties. Firefighter Hess serves as a great role model for his fellow firefighters showing intelligence, dedication, and great problem solving skills.

Derron's certifications include Firefighter I/II, Advanced Emergency Medical Technician, Advanced Open Water Diver, Haz Mat Technician, Instructor, Driver/Operator, and numerous others. He is also a member of our Honor Guard volunteers his time at the Burn Camp for children. Derron helped to develop the very successful "Cool Your Engines" campaign where fire trucks are placed in school zones to remind the motoring public that school is in session. Derron serves as the co-chair of our lead public education for the fire department.

Mishawaka Police Department Police of the Year

Cpl. Chad Smith was selected from the list of officers who were awarded Officer of the Quarter for. He was our "Officer of the (first) Quarter." It was not an easy decision as all officers in contention for this award had a remarkable year; however,

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Cpl. Smith stands out, not only for his past year's achievements, but because of his professionalism, self-motivation and consistent dependability and loyalty to his job. Cpl. Chad Smith is a 5-year veteran of the Police Department and is currently assigned to the Uniform Division on the afternoon shift.

During the first three months of 2008, Cpl. Smith was recognized for his outstanding accomplishments in solving a number of cases, the location and apprehension of several suspects and the recovery of stolen property. He continues to work just as hard and diligently on a day-to-day basis. He accepts his responsibilities and duties without hesitation and responds to a situation without protest or objection.

It is not by chance that this officer is always at the center or nucleus of a street crime investigation or apprehension, because Cpl. Smith continues to show a high energy work ethic and has that given instinct which enables him to always be in a position to perform exceptional police work on a daily basis. The remarkable part is that he conducts himself in such a manner that, not only reflects back on the City of Mishawaka as the best Home Town in America by creating safe neighborhoods, but that he represents the honor and pride of every officer who wears the badge. Chad Smith resigned from the MPD in June of 2009 and moved to Jupiter, Florida to be near his wife's family and accepted a position with the Jupiter Police Department.

2009 Mishawaka Police Department Officers of the Quarter

The Mishawaka Police Department's "Officer of the Quarter" is presented to an officer on a quarterly basis that has attained any outstanding achievement in a police endeavor, including exceptional valor, crime prevention, investigative work,

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community relations, traffic safety, drug control and prevention, juvenile programs, and training efforts.

The officer is nominated by his/her Captain; then each nomination is reviewed by the Chief of Police and the Assistant Chiefs and, ultimately, chosen by the Chief. The "Officer of the Year" is then chosen from these "quarterly" candidates.

First Quarter – Sgt. Kevin Will

Sgt. Will is usually assigned Robbery and Serious Assault cases to investigate. He accepts these cases with passion and enthusiasm. He is a self-motivated and tenacious investigator who never leaves a stone unturned in his follow-ups. His supplements to cases are very detailed, specific and complete, enabling the job of the Prosecutor to be less complicated.

One investigation by Sgt. Will that stands out in the first quarter of 2009 is a Robbery that occurred at Mr. Fresh. Three suspects were involved in the Robbery, and with Sgt. Will's thoroughness and diligence put forth in the investigation resulted in one charge and two convictions with the case.

Second Quarter – Awarded to the Department's "Undercover Officer" who is assigned to the Metro Special Operations Section

Third Quarter – Sgt. Bryan Fox

Sgt. Fox, who is assigned to the Community Relations Division, was nominated by his supervisor, Capt. Dan Gebo. Capt. Gebo speaks highly of Sgt. Fox's professionalism and the high standards he sets for himself on a day to day basis. He especially spoke of an incident in October of this year where police were facing a life or death situation involving a suicidal subject. Sgt. Fox, with his quick action and decision making, was able to bring the tense situation under control. With that particular incident a male subject was intent on harming himself or, more importantly, wanting the police to harm him by shooting him (Suicide by Cop).



When Sgt. Fox arrived at the scene, he immediately took control of the situation by communicating with officers at the scene and determining how the situation was going to be handled. When it became apparent the subject, armed with a knife, was not only a danger to himself, but to the officers at the scene, Sgt. Fox determined that it was necessary to deploy his less lethal shotgun. After the first deployment of his shotgun, which struck the subject in the leg, it did not stop the subject from coming towards him and a fellow officer, armed with a knife. He quickly assessed the situation and deployed his less lethal shotgun again, striking the subject in the hand, causing him to release the knife. Sgt. Fox then knocked the subject to the ground and, with the help of fellow officers, quickly restrained him.

Fourth Quarter – Mike Janicki & Steve Madison

Sgt. Janicki, who is assigned to the Uniform Division – Afternoon Shift, and Cpl. Madison, who is the School Resource Officer for John Young Middle School were nominated by their respective supervisors, as they were instrumental in the apprehension of a subject who robbed the Fun Tan Business on McKinley Avenue on November 3, 2009.

Cpl. Madison was the first officer to arrive on the scene and quickly located a possible suspect, matching the description given, still near the business. He attempted to detain the suspect; however, the suspect fled on foot west bound. Soon after, Sgt. Janicki arrived in his squad car and observed the suspect running with Cpl. Madison running behind him. Sgt. Janicki continued to follow the suspect in his squad car then quickly exited his car to pursue the suspect on foot. Soon after, Sgt. Janicki yelled to the suspect to lie down on the ground, and the suspect complied. He was then taken into custody without further incident.

The suspect was taken to Fun Tan and positively identified by witnesses at the business as the one who took money from their cash register, which he had in his possession and was recovered by Sgt. Janicki.

Because of Sgt. Janicki and Cpl. Madison's great instincts, determination and tenacity, this thief was quickly found and apprehended, taking him off the streets and preventing him from committing further crime.

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Life Saving Award

Mishawaka Police Corporals Mike Dube and Steve Egendoerfer were presented a “Life Saving Award” in June, 2009 for their lifesaving efforts that took place on August 15, 2008 at the Candlewood Apartment Complex in our City. On this particular date a fire erupted in one of the apartment buildings with many tenants inside. The fire quickly spread producing heavy/thick smoke and intense heat, creating a dangerous situation for public safety personnel.



Corporals Dube, Egendoerfer, being the first to arrive on scene, quickly assessed the situation, entered the burning building and cleared all the apartments of its residents. They were able to overcome the extremely hazardous conditions and the very real possibility of the roof collapsing to assure the safety of the people in the building, including a young boy who was asleep in his bed.

These officers conducted themselves in the most proficient and skilled manner and acted without hesitation to save the lives of others with no regard to their own safety. Because of their quick response to the situation they, no doubt, kept someone from becoming seriously injured or worse.

Public Education

Mishawaka Fire Department Public Education

In 2009 under the direction of Firefighters Derron Hess and Brian Linson II, the department spent 283.5 hours on Public Education instructing 3,568 people. With the help of Mrs. Peggy Marker from the Hannah Lindahl Children’s Museum 51 groups of school classes totaling 1,281 students, were taught fire safety through the Survive Alive Program located at Emmons School.

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The Little Red tour, located at the Douglas Road Fire Station educated 17 classes in 2009, totaling 646 students and school assemblies and tours led by the Fire Department educated another 65 groups totaling another 1,641 people.



The Mishawaka Fire Department was also proud to participate in career day at Mishawaka High School to explain what a firefighter does in the fire service in 2009.

Fire Prevention Bureau Education

The Mishawaka Fire Department Prevention Bureau has always had a strong commitment to educating the citizens, employees, students, and the many people that visit our City each year. Throughout 2009 we have educated many businesses with hands on experience in the use of a fire extinguisher in the work place. A live fire in a controlled environment helps employees recognize how and when to use extinguishers properly and effectively.

During Fire Prevention Week firefighters conduct fire drills at all the schools in the City of Mishawaka. These drills are timed and witnessed by the Fire Prevention Bureau and if needed, changes are made to the exiting procedures to ensure students and faculty have the quickest and safest way out of the building in case of fire or other emergency.

During the year many talks are given to businesses on topics such as evacuation drills, fire safety plans, extinguishers, emergency planning and preparedness, smoke and carbon monoxide detectors, and fire alarm systems. We are also able to participate in the annual Bayer Corporation Safety Fair to distribute fire safety material to hundreds of Bayer employees and their families.

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During October which is fire prevention month we were able to bring our “Fire Safety Obstacle Course” to Walt Disney and Hums schools. This program was first initiated at Walt Disney School and combined ideas of P.E. Teacher Steve Govorko and Chief Ralph Smith, the Fire Safety Obstacle Course, which combines physical fitness and fire safety into one class. Twelve different stations were set up where each station has a fire safety theme including the following: a hose, blindfolded under and over obstacles, placing hoses on and off fire hydrants, climbing ropes and ladders, etc.

A fire safety talk to the students is given prior to each session. It has been a great success and we hope to continue it for many years to come. For the third year now this program also takes place at Elm Road School with the partnership of the Penn Township Fire Department. For the first time we were proud to expand the program to include the Harris Township Fire Department. In November, we were proud to expand this program once again to include the Harris Township Fire Department. With our help they were able to offer the program to 450 students at Horizon Elementary School in Granger. Our future goal is to keep expanding this program to many more schools and get as many different fire departments as possible involved. In total 1,700 students took part in this program.

We continue to partner with businesses in the City of Mishawaka to promote fire prevention. We were very fortunate to receive a donation of \$2,000 from the Kidde Corporation through Lowes of Mishawaka. This money was used to purchase smoke detectors, fire extinguishers, carbon monoxide detectors, and fire escape ladders. The Mishawaka Fire Department continues to offer these fire safety items free of charge for the elderly or for those who may not otherwise be able to afford them. Our ultimate goal is to have every home in the City of Mishawaka with functioning smoke detectors.



MISHAWAKA FIRE DEPARTMENT LEADERSHIP SYMPOSIUM

This was the fourth year of our Mishawaka Fire Department Leadership Symposium. Our working relationship with Bethel College continues to grow and prosper. Captains Bryon Woodward and Raymond Schultz organize this Leadership Symposium for department.

Working closely with Lisa Greco from Bethel we have one of the premier training opportunities for firefighters in the entire Midwest. Over a three day period leaders from today's fire service present the latest in fire department training. Sponsors make this a free class to all participants with only minimal investment by the City of Mishawaka. A special thanks to our friends at Bliss Mc Knight, Hoosier Fire, Globe and 5 Alarm Fire Co. for their continued support.

Over three hundred attendees representing 15 departments throughout the State were able to participate.

Mishawaka Police Department Public Education

DARE Program

Lt. Tim Williams represents the Mishawaka Police Department and instructs all public and parochial elementary school children in the twelve (12) Mishawaka Schools that have 5th grade D.A.R.E. programs. They are: Battell, Beiger, Emmons, Hums, LaSalle, Liberty, Twin Branch, St. Bavos, St. Monicas, St. Joseph, Queen of Peace and Covenant Christian.



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Also, in the fall of 2009, Lt. Williams began teaching a new DARE program titled, Keepin' it REAL to St. Monica and Covenant Christian School middle school students.

2009 Dare Essay Winners



The Mishawaka D.A.R.E. program was awarded a grant of \$3,000.00 from the Drug Free Community Council to help pay for awards and graduation t-shirts for the D.A.R.E. students.

Child Passenger Safety Courses

The Mishawaka Police Department is a permanent fitting station for child passenger safety seats. Lt. Tim Williams is a Child Passenger Safety Instructor for the National Highway Traffic Safety Administration and has instructed four Child Passenger Safety Technician Courses throughout Indiana. Our Mishawaka Police Department in 2009 checked 850 car seats, replacing 152, sponsored 6 Car Seat Safety Clinics, while assisting in 42 other clinics.



The Community Relations Division of the Mishawaka Police Department has launched a new community information service designed to deliver important and timely information to our citizens in our Mishawaka neighborhoods using the latest technology.

The Mishawaka Police Department is encouraging all of our Mishawaka residents to register on line for this free service that allows our citizens to receive trusted, up-to-the-minute neighborhood information for where you live, work, and visit - or for where your family and friends are located throughout the country.

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Residents may choose the information such as: street closings and traffic advisories, notifications of neighborhood meetings, weather advisories, criminal activity alerts for neighborhood watch areas, officer awards and achievements and safety tips, also for the locations they want, from urgent public safety alerts to less time sensitive advisories and community information. Residents may choose how they want to receive the information, whether it is over a cell phone or by text message, by email, or over the web. It is an easy way to stay connected to what is happening in our community, your neighborhood, and the locations that are relevant to you!

School Resource Officers

After being awarded the “COPS in Schools Grant” on September 1, 2000, the Mishawaka Police Department continues to provide a School Resource Officer for John Young Middle School and for Mishawaka High School. The program continues to be quite beneficial to the schools.

The School Resource Officer serves as a liaison between the school community and the Mishawaka Police Department. The officer conducts short-term educational projects such as speaking to classes, the student body, parents and the school staff. The officer coordinates with the school administration to provide a safe and secure environment, and initiates and follows up cases that happen on and off of the school property involving students enrolled in school.

Cpl. Steve Madison is assigned to John Young Middle School and Cpl. Jeff Giannuzzi is the School Resource Officer assigned to Mishawaka High School.

Drug Free Community Council

Lt. Williams was appointed President of the Drug Free Community Council and serves on the committee for Criminal Justice and Prevention.

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Stranger Danger

The Mishawaka Police Department provides a Stranger Danger program for local schools. Lt. Tim Williams talks about Child Lures, Internet Safety and Bullies to the school children.

WNDU Channel 16 and United Way helped produce a Stranger Danger Video that is used to help educate students and care givers about the lures used to kidnap children. The 15 minute video features Jack Nolan (WNDU16) along with local police officers; Lt. Tim Williams Mishawaka Police Dept.), Sheriff Frank Canarecci Sgt. Bill Redman, Cpl. Dave Sult (St. Joseph County Police Dept.) and Sgt. Scott Ross (South Bend Police Dept.).

Training

Mishawaka Fire Department

Assistant Chief Talbot and the Training Committee are responsible for the training of the 107 Firefighters making up our suppression, emergency medical services, inspection and administrative divisions.

The total amount of training hours of in 2009 was 14,054.5 hours or an average of 133.85 hours per member. This is an increase from 2008 when each member had an average of 100 hours per man. We are hopeful to increase this to 200 hours per person in 2010.

We are able to accomplish this amount of training thanks to the fact we have 33 members certified by the State of Indiana to the Instructor level.

New hires are trained for 229 hours, achieving the certification of Firefighter I/II before being placed in the suppression. The State of Indiana mandate requires only 24 hours of training in order to be certified at the basic level. Our Training Committee strives to make sure we have the safest level of training prior to being called on to act in emergency situations.



Current members also constantly train on a host of topics to maintain proficiency. Among these topics are: Fire Fighter Survival, Salvage and Overhaul, Fire Streams, Preincident Planning, Strategies and tactics, Vehicle Rescue and Extrication, Hazardous Materials, Ventilation, Fire Detection and Suppression Systems., etc.

This is in addition to the necessary training we have to become certified and to maintain any medical certification requirements. This ranges from 16 hours of continuing education for the first Responder level, up to 160 hours for the Paramedic level. Multiple hands on skill stations must be passed as well.

The Mishawaka Fire Department also supplies Instructors to the City of South Bend for its Swift Water Rescue Course which teaches firefighters and public safety.

Indiana River Rescue School

The Mishawaka Fire Department provides instructors for the Indiana River Rescue School held twice yearly in South Bend. The Indiana River Rescue school was formed in 1983 through cooperative efforts. Based at the East Race in South Bend the school follows the founding principals of water rescue developed by the Ohio Department of Natural Resources in 1979. The five day school features extensive training on the St. Joseph River in a realistic but controlled site. During the course students become familiar with such equipment as inflatable boats, outboard motors, rescue ropes, rope rescue systems and necessary personal safety gear.



The Mishawaka Fire Department participates in the MABAS 201 Tactical Rescue Team. Mishawaka members make up 16 of the 135 member team. Along with the Mishawaka members team members come from Clay Fire, Niles Fires Dept and various fire departments throughout St. Joseph County.

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Mishawaka Police Department Training

Sgt. Bryan Fox of our Community Relations Division is responsible for the duties and responsibilities of the Training Division. Sgt. Fox is a very efficient and competent officer that can not only continue to attend to his everyday police duties, but also maintains and records all the State mandated training hours needed of all 103 officers of the MPD.



The Mishawaka Police Department's Training Division identifies the need for sworn officers to receive real life training. This training is "scenario based" and "hands on." Officers are presented with situations that they will observe on a daily basis and are trained to deal and react with those situations by certified instructors. The officers are critiqued on how they respond to the situation. This type of training gives the officer confidence and self-assurance to deal with the situation during training before he or she is faced with it on the street. Other examples of training the MPD conducts are as follows: building searches, re-acting to school violence and Simunitions (real-life training exercises), Combat Firearms Training, STOPS (Strategies and Tactical of Patrol Stops) Training, Surviving Ground Assaults for Patrol Officers, Crime Scene Processing and Investigations and Drug Recognition.

Training has been cited as the most important responsibilities in any law enforcement agency. Training serves three broad purposes.

The MPD also furnishes Instructors to the ILEA (Indiana Law Enforcement Academy) in Plainfield, Indiana, to train approximately 800 police officers from counties all over the State of Indiana. MPD Instructors are held in high regard with ILEA and its staff. Also, the MPD Administration holds a seat on the Indiana Law

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Enforcement Training Board in which meetings are held six times a year. The meetings are conducted at the Indiana Law Enforcement Academy in Indianapolis.

Mishawaka Police officers received 6,229 hours in training for 2009, averaging approximately 60 hours per officer. As of 2009 each officer must receive 24 hours of training as mandated by the State of Indiana. The MPD also conducts regular Training Board meetings to recognize any training needs, issues or concerns that may need to be addressed.

Hometown Charitable Events

Charity Bass Fishing Tournament

Mishawaka Firefighters sponsor a bass fishing tournament held yearly at Prickett Park. This year's tournament featured 56 two person teams. After prize payouts we raised \$969.00 for charity.

The charities selected this year were Hannah's House which received a check for \$500.00.



We also selected St. Joseph Regional Medical Center Pediatric floor to receive \$500.00 to be used to purchase games, toys, etc. for the unit.

Larry Regina has run the tournament since its inception and deserves the majority of the credit. Other firefighters help in the staging, parking, etc. for the tournament.

Needy Family Project

In its 27th year of operation the needy family program as able to provide a happier holiday season for 11 families and 19 children. The program is funded by firefighters passing the hat for those less fortunate. This year's donations were \$3,965.51. We were fortunate to again partner with Kroger's and Meijer's. We also received a 20%

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discount from Meijer's for our purchases. As always a special thanks to firefighters Jim Cocquyt, Bryon Woodward, Derron Hess, Raymond Schultz.

Fill The Boot Campaign

Lieutenant David Ray and firefighters collected \$5,892.83 for the Jerry Lewis Labor Day Telethon. The Labor Day Telethon donations for Muscular Dystrophy allow us, in some small way, to make someone's difficult situation a little better. As always a special thanks to the area businesses who allowed us to solicit donations on their property.

Bicycle Safety Program

St. Joseph Community Pediatrics and Lt. Williams team up to provide a bicycle safety program to all of the 3rd grade students in Mishawaka. In 2009 Mishawaka 3rd graders received approximately 980 bicycle helmets. The helmets are furnished by St. Joseph Community Pediatrics of Mishawaka.

The Tom and Bryan Ride

On 12-13-2003, Cpl. Tom Roberts and Pltm. Bryan Verkler made the ultimate sacrifice for the citizens of Mishawaka. In the wake of their deaths a number of Mishawaka Police officers and citizens got together and started a motorcycle ride to raise money for local children's charities. The first Tom and Bryan Ride started in July of 2006. Since then, a 501 (c)(3) non-profit organization has been set-up in their names, called the Tom and Bryan Foundation. With the generosity of the Michiana Community and the hard work of the Tom and Bryan Foundation Executive Board, the Foundation has been able to flourish.

The Tom and Bryan Foundation currently host an annual charity motorcycle ride and a "Concert for a Cause". These events have helped to raise money for such organizations as Indiana Concerns of Police Survivors, Challenger Little League Park, Indiana Children's Wish Fund and The Center for Autism. , Challenger Little League Park, Indiana Children's Wish Fund and



The Center for Autism. Challenger Little League Park, Indiana Children’s Wish Fund and The Center for Autism. o Give Back.” This goal has been achieved with the help of the Mishawaka Police Department, the City of Mishawaka and the citizens of our Community. Sgt. Chad Thomas, of the MPD, is the President of the Tom and Bryan Foundation

We are extremely proud of the job that our public service leadership and professionals do each and every day protecting our community and our residents and keeping us safe. We choose to live in Mishawaka because we feel safe and secure thanks to their dedication. As no crime or fire is ever acceptable, unfortunately, as in every community, there has been some. The following are the statics for the Public Service Departments for 2009 along with explanations.



The Mishawaka Fire Department

The Mishawaka Fire Department has been proudly serving the citizens of Mishawaka since 1904. Under the leadership of Chief Dale Freeman and Assistant Chiefs Greg Hunt and Mike Talbot the primary responsibilities of the Fire Department lie in the areas of Fire Suppression, Fire Prevention, Fire Investigation, Emergency Medical, Hazardous Materials, Education, Water Rescue and Confined Space Rescue. The minimum manning is now, thanks to negotiations with Mishawaka Firefighters Local 360 this past collective bargaining agreement, is 27 persons.

In 2009 the Fire Department moved its two Assistant Chiefs, Greg Hunt and Michael Talbot to forty hour positions. Previously the Assistant Chiefs worked the same twenty four hour shifts as the other firefighters/paramedics. It was realized how inefficient this was from a time management standpoint. The Assistant Chiefs worked, slept, ate along the same schedule as the rank and file. With the change in hours they now work between forty and forty eight hours per week and are able to devote themselves to other projects.

Battalion Chief Brian Thomas has taken over running of the department of Emergency Medical Services Division. In streamlining efficiencies it was decided that retiring Division Chief Daniel Bilancio's position no longer would be a forty hour per week position. By leaving Chief Thomas as a 56 hour shift paramedic we gained an additional paramedic which should lead to a decrease in overtime as well as increase the opportunity to place a third ambulance in service.

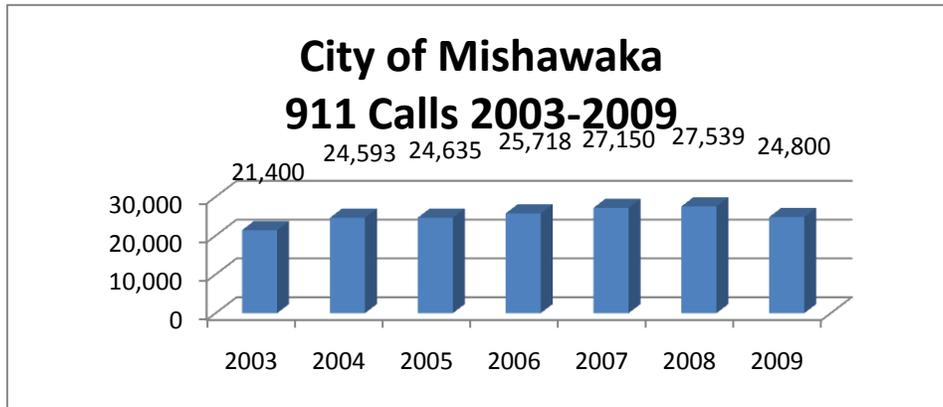
Run volume for the fire department, including fire and E.M.S. incidents decreased in the year 2009 to 5,183 from its 2008 level of 5,460. This averages 431 runs per month or roughly 14 runs per day.

With a minimum of one hour turnaround time for medical runs which are still 77% of total call volume we are keeping very busy. One example is the Waterford on Park Place. In 2009 we responded on 108 calls for service. This is just one example of many. As we continue to develop assisted living and nursing home facilities

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throughout the City of Mishawaka we need to be aware of the additional call volume each one places on our system. We will continue to look at opportunities to put additional ambulances in service to deal with the increases in demand.

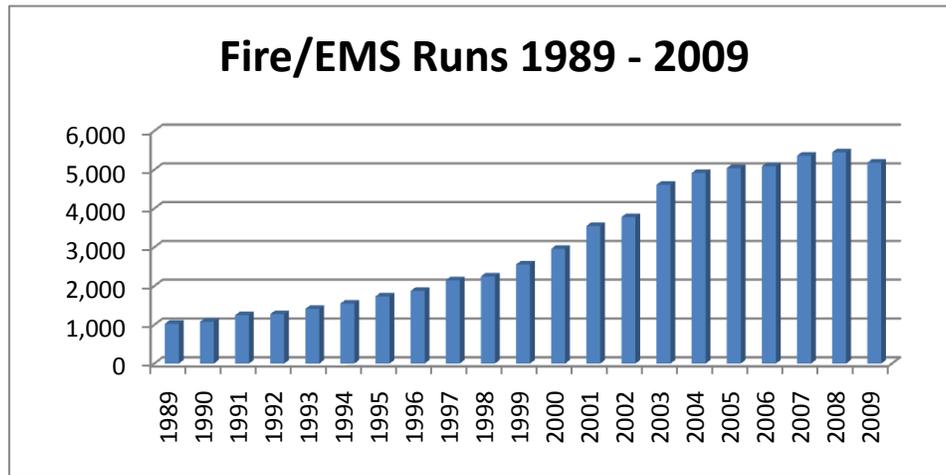


Total E.M.S. runs were 4,157.

In 2009 the department responded to 18 commercial fires, 43 residential fires, 9 garage fires, and 8 apartment complex fires. These figures are comparable to 2008, plus or minus two per type.

Average response time for the year was 5:52 which is the time from dispatch until the first unit is on scene. This takes into account the dispatch, gearing up, and drive time. This is an excellent response time and well within the recommendation of N.F.P.A. #1710 the fire code which deals with response times.

Total fire losses were estimated at \$459,500 for the year. This is only an estimate by the officer in charge of the scene so actual losses are probably higher.



Fire Prevention Bureau

The Mishawaka Fire Department Prevention Bureau has the responsibility of making sure our businesses and buildings, new and old, are safe to occupy as well as the safety of the people who work in them and visit them. Fire extinguishers, sprinkler systems, fire alarms, and most important exiting, are all checked to make sure all codes and fire rules are being followed.

In 2009 we performed 1,372 fire inspections to existing and new buildings in the City of Mishawaka. In addition the prevention bureau, working closely with the Mishawaka Building Department, reviews all blueprints for new construction in the City of Mishawaka to make sure all fire and building codes are being met. A final inspection and testing is done when the building is completed and a certificate of occupancy is given.

When hit with multiple extended sick leaves we were forced to move two Inspectors back to the trucks for a brief period. We were able to eliminate 28 overtimes with an average cost of \$600 each to save an additional \$16,800. While not an ideal situation since it took our inspectors from their prevention and inspection duties we realized we all had to help out.

Investigation

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Fire Investigators from the Prevention Bureau were called out 34 times in 2009 to investigate fires of a suspicious or undetermined origin. These fires range from vehicle fires, house fires, to large commercial buildings. All fires are documented, photographed, and a written report is completed as to the cause and origin. Any fire that is determined to be incendiary in nature will be jointly investigated with the Mishawaka Police Department Detective Bureau. Fire investigators are on call 24 hours a day, 7 days a week, and 365 days a year.

Fire Department Vehicular Repair

In 2009 the mechanic for the Fire Department was returned to work at the Central Motor Pool. This move has increased efficiencies greatly for the department. By being able to utilize numerous Motor Pool mechanics 24 hours a day we are seeing less down time with our apparatus. Under the previous schedule if the mechanic was unable to finish a repair before his shift was over it would wait until the next day (or week if it was Friday) to complete the repairs. Now it can be worked on around the clock by numerous mechanics if needed to be returned to service faster.



Mishawaka Police Department



The Mishawaka Police Department recognizes that successful crime prevention depends on the Community and the Police Department working together. Every year we strive to accomplish this through a dependable, responsible and proactive Police Department. Although the year 2009, at times, were challenging, we feel that we

were successful in helping to keep Mishawaka the best home town in America. Through our concerted efforts, we will continue to provide the overall sense of safety and security within our fine Community that our citizens have come to know.

Chief Ken Witkowski along with Assistant Chief Mike Samp, with our Investigative Division, Assistant Chief Mark Tavernier with our Uniform Division and Assistant Chief Steve Ravotto with our Records Divisions proudly lead the men and women of our Mishawaka Police Department. Under their leadership, The Mishawaka Police Department

committed to keeping our city safe by using every available successful technique to hire, train and equip the Mishawaka Police Department's officers to help successfully implement our preventive and proactive approach to policing.

The Community Relations

On July 2009 the Mishawaka Police Department restructured the Neighborhood Enforcement Team by eliminating positions and renaming the unit. The unit is divided into five entities; Community Relations Officers, a Department Training Officer and Street



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Crime Officers (SCU), DARE and School Resource Officers (SROs) and is made up of 1 captain and 6 officers – 3 officers assigned to Public Relations Unit and 3 officers assigned to the Street Crimes Unit.

The Community Relations Officers handled various public relationship events such as Neighborhood Watch meetings, MPD tours for boy scouts and schools, reading to kids, bike safety rodeos, and participating in Tri Ad Senior Citizens Organization. The unit recently partnered with Nixle.com (a California-based Internet messaging-service provider). This provider offers a standardized, secure, and certified communication platform for local police departments, municipalities, and their agencies to communicate important, neighborhood-level information to the residents of their communities. This has been a great success with improving how we get crime information and other important information out to the public. The unit also handles neighborhood complaints, such as drug houses, speeding, neighbor disputes, and other “quality of life” issues.

One (1) Community Relations Officer was assigned to patrol the City parks over the summer. The main concentration was in the downtown parks, which has shown an increase in vandalism. Since the park officer has started patrolling the parks, we have seen a drop in criminal activity.

The Street Crimes Unit

The Street Crimes Unit was implemented in July 2009. The goal of this Unit is to concentrate efforts in high crime areas of the city and work in conjunction with the MPD’s Investigative Division to identify criminals and solve crimes. So far, the SCU has worked very hard at their mission and has proven to be quite a success. Because of their determination and self-motivation, the Unit has taken several criminals, weapons and drugs off the streets and has seen crime decrease in the high crime neighborhoods.



Traffic Division

The Traffic Division is led by Captain Tim Spencer. His Assistant is Sgt. Scott Parker. They have an enormous job that they do for the City and the Mishawaka Police Department. There were 670 cases assigned and investigated by the Traffic Bureau in 2009 (Capt. Spencer – 296 and Sgt. Parker – 374).

Captain Spencer and Sgt. Parker are responsible for the collection, review, correction and transmission of all crash reports as well as crash supplements filed by the Department. They also are responsible for reviewing, investigating, supplementing and the referral of all cases assigned to the Traffic Bureau. These represent over 3,300 reports channeled through the Traffic Bureau, (2,382 case reports plus 920 crash reports) this does not include supplemental reports generated by the Traffic Bureau.

The Traffic Division is also responsible for: review for recommendation of all requests for residential handicap parking, review for recommendation of all requests for taxicab drivers' permits, review for recommendation of all requests for taxicab company permits and traffic control for all special events.

Investigative Division

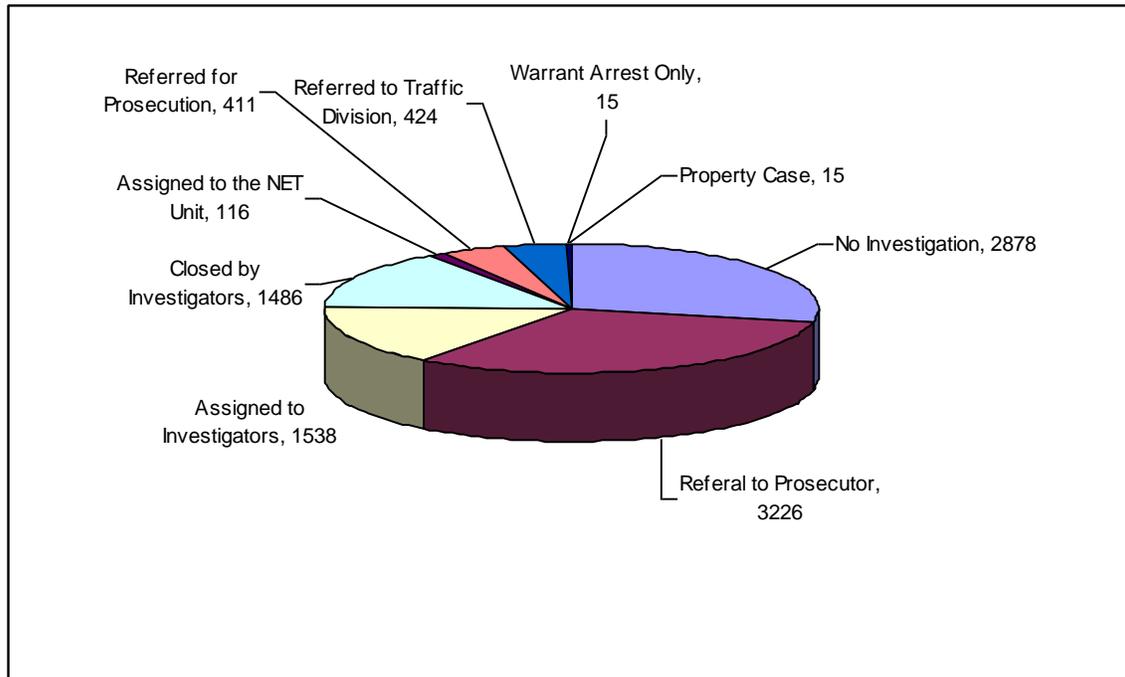
The Investigative Division is commanded by Chief Mike Samp with ten (10) detectives working in the Division. Six (6) detectives are assigned to the Day Shift (7:30 am to 3:30 pm) and four detectives (4) are assigned to the Afternoon Shift (3:30 pm to 11:00 pm).

The day shift investigations bureau is under the direction of Capt. Armye. The afternoon shift investigations bureau is under the direction of Capt. Rulli.



Investigations

In 2009, the Investigative Division reviewed 8,675 cases. Below is a breakdown of what occurred with these cases after they were reviewed.



Uniform Division

The Uniform Division is commanded by Assistant Chief Mark Tavernier. There are seventy-one (71) officers assigned to the Uniform Patrol Division. The Division is broken down into three shifts (day – 6:30 am to 2:30 pm; afternoon – 2:30 pm to 10:30 pm; midnight – 10:30 pm to 6:30 am). Each shift is supervised by a Captain.

The Uniform Division patrols areas that are broken down into five beats total area patrolled - 16.95 square miles. Three beats are located north of the river and two are south of the river. The City is patrolled 24/7, 365 days a year.

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In 2009 1,519 false alarms reported in Mishawaka, which was actually down 23% from 2008. Citations were written for 275 businesses (citations are only written after a business has received their 4th false alarm) in 2009, which is again down 40% from 2008. The total revenue received in citations written in 2009 was \$6,875.00.

Services Division

The Service Division is commanded by Division Chief, Steve Ravotto with five (5) support staff working in the Division. In 2009 the civilian personnel were reduced by three (3) secretaries and one (1) maintenance person. However, I am proud to report that the staff has been able to retain the service and dependability that has always been offered to our Mishawaka Community.

For the first time in 31 years parking fines were increased from \$5.00 to \$10.00. This increase helps to cover the administrative cost for Parking Enforcement.

The E-Citation Program was implemented in 2009. This program saves time for the officer when issuing tickets and reduces errors since information is scanned to the ticket from the driver's license and registration.

Several repairs were made to the station house in 2009. They included: the worn carpeting was replaced in the Dispatch Center and the Lounge and the first floor hallways. The walls were painted in the Lounge, Reporting Room, Roll Call Room and the downstairs hallways. Wallpaper (on one wall) was also hung in the Lounge, Reporting Room and Roll Call Room as well. We will continue to make repairs as financially possible in 2010.

Mishawaka Public Safety Dispatch Center

The Dispatch Center is under the direction of Charlene Monges. They ended the year with 14 full time Dispatchers, 2 part-time Dispatcher. All of the Dispatchers are certified as Emergency Medical Dispatchers.



In 2009 the State of Indiana enacted legislation to consolidate all Public Safety Answering Points by the year 2014. The initial legislation enabled a County with at least 2 Public Safety Answering Points to consolidate into no less than 2 Public Safety Answering Points, which would mean St. Joseph County. Although no funding or further details have been clarified on this legislation by the State, the City of Mishawaka, the City of South Bend and St. Joseph County are in the process of working on a plan for consolidation as mandated by the State by 2014.

The majority of the sworn officers from the Mishawaka Police attended and are currently certified as "Inquiry Only" IDACS operators.

Several upgrades to the Dispatch Center occurred during 2009 including new carpeting, a new "key fob" lock, and new seating.

Emergency Medical Dispatching was upgraded to Version 12 of the ProQAMedical Protocols which is a computer based version of the older card sets that were previously used.

We began a mandatory in-house training packet program in conjunction with the Fire Department which covers both Police and Fire related topics.

Mishawaka Police Department Grant Summary

The Mishawaka Police Department will continue to seek as many grants as are offered to aid in maintaining the safety and growth of our officers and the Community. The following are the grants the Mishawaka Police Department received in 2009.

The following grants were awarded by the Governor's Council on Impaired & Dangerous Driving. All grants provided overtime pay enabling officers to work extra hours primarily focusing on seat belt enforcement zones, sobriety check points, and saturation patrols for impaired and dangerous drivers.

- Operation Pull Over and Big City/Big County "Click It or Ticket"

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(Governor's Council on Impaired & Dangerous Driving)

- **Awarded \$44,000.00 for overtime allowing officers to participate in saturation patrols for Blitzes 58, 59, 60 & 61.**

(Grant period 10-01-08 thru 9-30-09)

D.U.I. Arrest:	27	Seat Belt Violations:	924
Criminal Felony Arrests:	03	Child Restraint Violations:	19
Criminal Misd. Arrests:	38	Other Traffic:	1135
Driving While Suspended:	104		

**Seat Belt Percentage for Mishawaka as of 12-31-09:
96% wearing seat belts while driving passenger vehicles.
90% wearing seat belts with pick up trucks included.**

- **D.U.I. Taskforce Indiana**

Awarded \$100,000.00 to pay overtime allowing officers to participate in Sobriety Check Points, Saturation and Wolfpack Patrols targeting Impaired and Dangerous Drivers.

(Grant period 10-01-08 thru 9-30-09)

Driving While Suspended:	399	Underage Alcohol:	35
Felony D.U.I. Arrests:	40	Other Alcohol:	70
Misdemeanor D.U.I. Arrests:	347	Speeding:	1980
Criminal Felony:	45	Other Traffic:	1999
Criminal Misdemeanor:	206	Warnings:	2097
Total Traffic Stops:	7218		

Officers working the D.U.I. Taskforce averaged 5.87 contacts per hour and a D.U.I. arrest every 3.25 hours.

On November 20, 2009, the DUI Taskforce was presented the “Best in State” DUI Taskforce Award and Lt. Tim Williams was named “Top Officer” by the Governor’s Council on Impaired and Dangerous Driving and was presented the “Chairman’s Award.” The DUI Taskforce has maintained the top 2 positions in the State since 2002.

- **Aggressive Driving**

Awarded \$70,000.00 to pay overtime allowing officers to participate in Sobriety Check Points, Saturation and Wolfpack Patrols targeting Impaired and Dangerous Drivers.

(Grant period 10-1-08 thru 9-30-09)

Driving While Suspended:	526	Underage Alcohol:	1
Felony DUI Arrests:	2	Other Alcohol:	50
Misdemeanor DUI Arrests:	8	Speeding:	1968
Criminal Felony:	12	Other Traffic:	2111
Criminal Misdemeanor:	32	Warnings:	2090
Total Traffic Stops:	6800		

Officers working the Aggressive Driving grant averaged 4.40 contacts per hour and a traffic ticket every 3.04 hours.

- **Child Passenger Safety – Permanent Fitting Station**

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The Mishawaka Police Department is a “permanent fitting station” – insuring the proper installation of child car seats in vehicles.
(established in 1999)

2008 thru 2009 – Checked 850 car seats, replacing 152. Sponsored 6 Car Seat Safety Clinics, while assisting in 42 other clinics.

Lt. Tim Williams is a Child Passenger Safety Instructor for the National Highway Traffic Safety Administration. 2008 thru 2009 Lt. Williams has instructed 4 Child Passenger Safety Technician Courses throughout Indiana.

Since the establishment of the permanent fitting station, the Mishawaka Police Department has checked 10,331 seats, replaced 2508 and participated in 221 safety clinics.

- **School Resource Officers**

Cpl. Steve Madison is assigned to John Young Middle School as the School Resource Officer, replacing Cpl. Dan Huffman on January 12, 2009. Cpl. Huffman served as an SRO for 7 ½ years.

Cpl. Jeff Giannuzzi is assigned to Mishawaka High School as the School Resource Officer, replacing Cpl. Mark Fedder on November 19, 2009. Cpl. Fedder served as an SRO for 7 years.

- **JAG [Justice Assistance Grant – Federal]**

Awarded \$31,531 from Federal Award. These funds are to be distributed in the following manner:

5 – ML910 Notebook Computers - \$18,906.00
36 – Radio IP Licenses from Motorola
Remote Install for Radio IP Licenses - \$2,725.00

- **JAG Formula Grant**

Awarded \$128,820.50 to purchase 31 – ML910 Notebook Computers

- **2009 COPS Technology Grant**

Awarded \$210,000 from Federal Award. These funds will be distributed in the following manner:

44 – In-car Cameras - \$176,000
46 – Module Kits for Cameras - \$23,000
Secure Server to Store, Monitor and Maintain Data - \$7,000
Wireless Transfer Server Software and Router - \$1,800
D-Link Access Point to Aid in the Transfer of Information - \$900
Video Manager Software - \$1,300

Summary of 2009 Crime Statistics

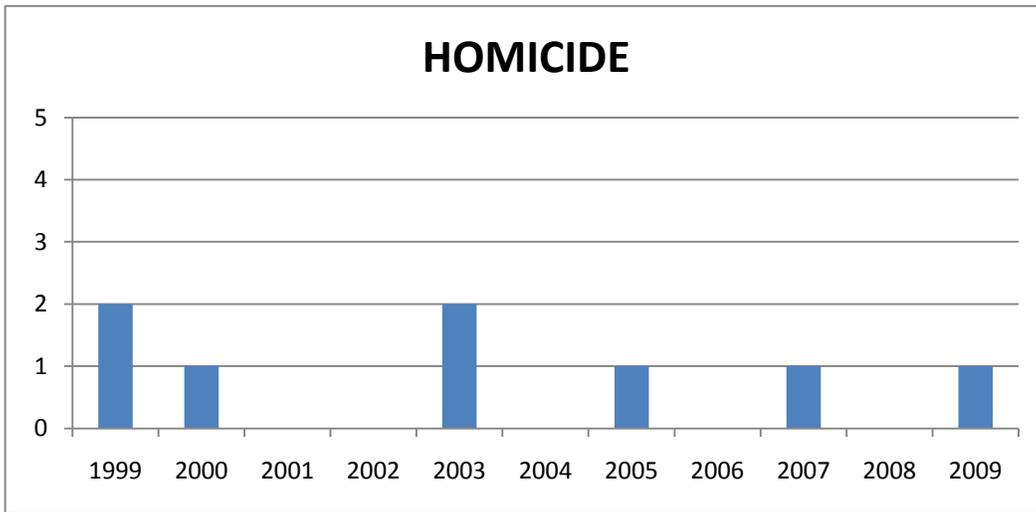
One of the major factors in the City of Mishawaka being recognized as one of the best cities in Indiana to raise a family is our low crime rate. Although crime is unacceptable at any level, it is a reality for every City. In the City of Mishawaka, our

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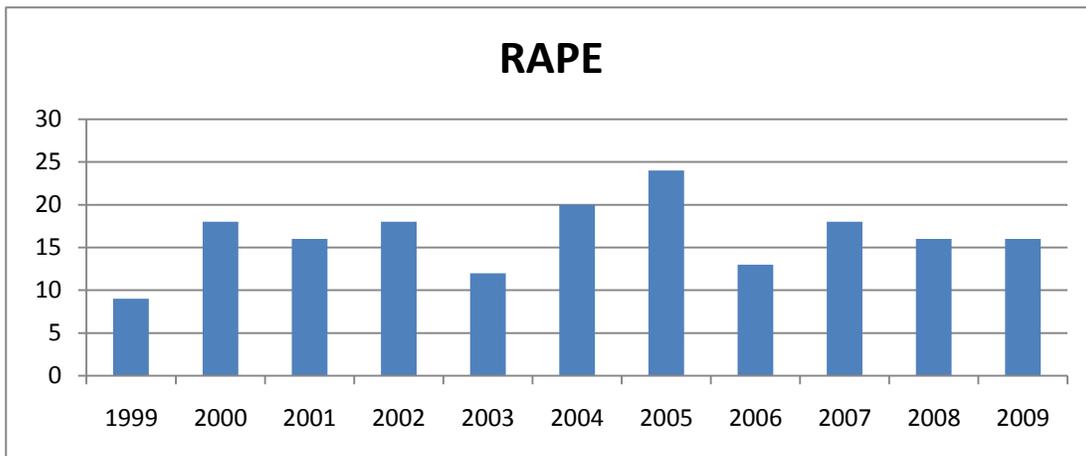


primary goal is to continue to decrease crime levels. The highlights of our crime statistics in 2009 is a testament to these continued efforts by our Police Department and our involved citizens. Our clean and safe neighborhood reputation is well deserved!

- One homicide occurred in 2009. This was the tragic death of William Fields that occurred in January of 2009. In this case, the perpetrator was caught and sentenced to 65 years in prison. A total of only three homicides have occurred in the last six years.



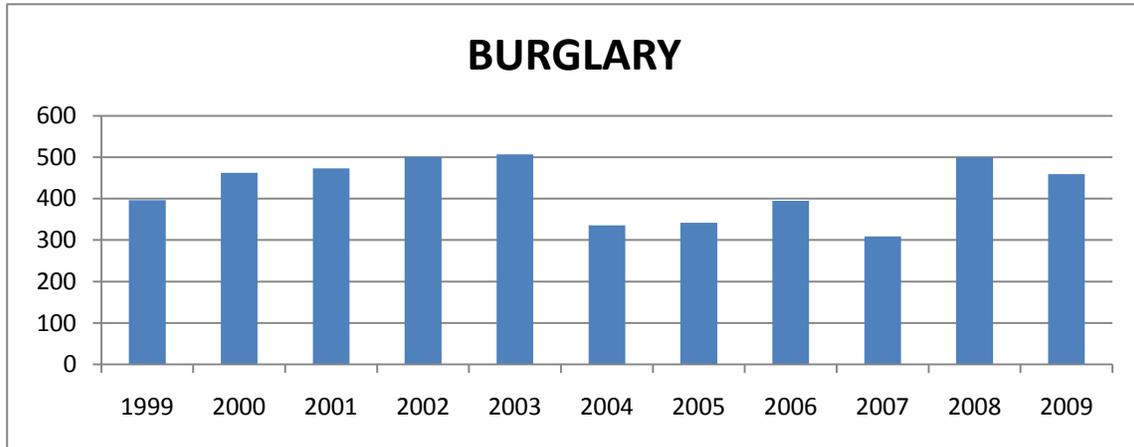
- 16 incidents of rape were reported in 2009, this is just slightly below the ten year average of 17 per year. For comparison, an identical 16 incidents were reported in 2008.



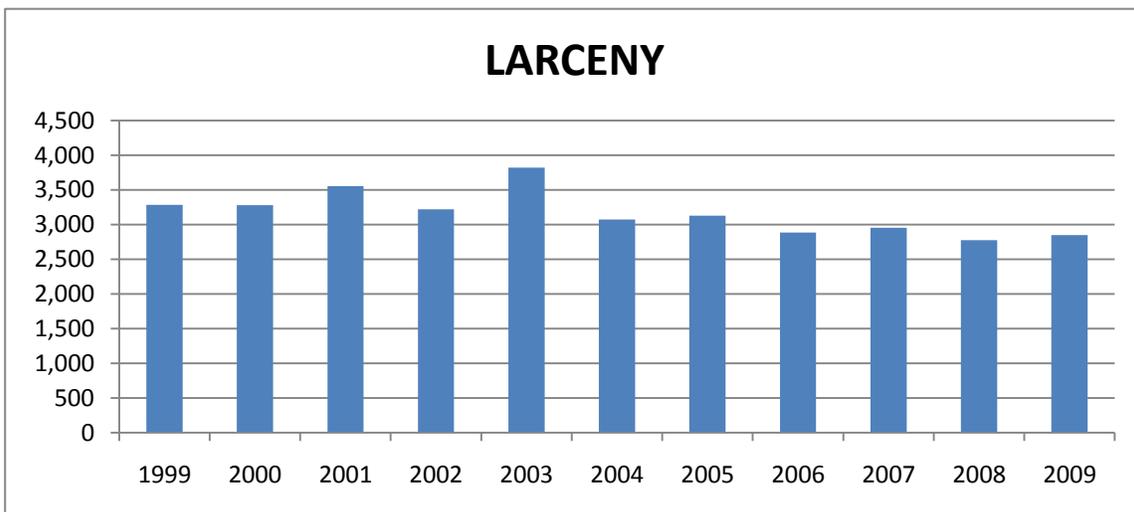
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- Burglaries were down slightly in 2009 with 459 cases being reported. This is an 8% decrease over last years 500 cases. This is still higher than the 10 year average of 428 cases per year. Although significant, this is still lower than the number of burglaries that occurred following the last economic downturn that occurred after the terrorist attacks of 9/11. In 2002 and 2003, 501 and 507 cases were reported respectively.



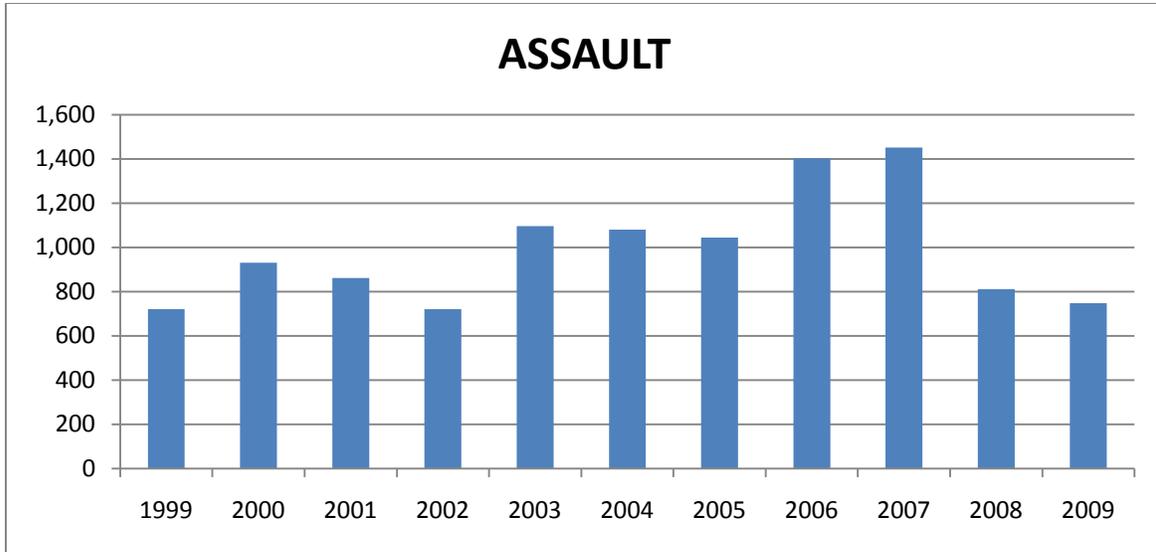
- There were 2,848 cases of larceny reported in 2009. This is approximately 10% below the 10 year average of 3,154 cases. For comparison, in 2008 only 2,776 cases were reported which was the lowest level in the past decade.



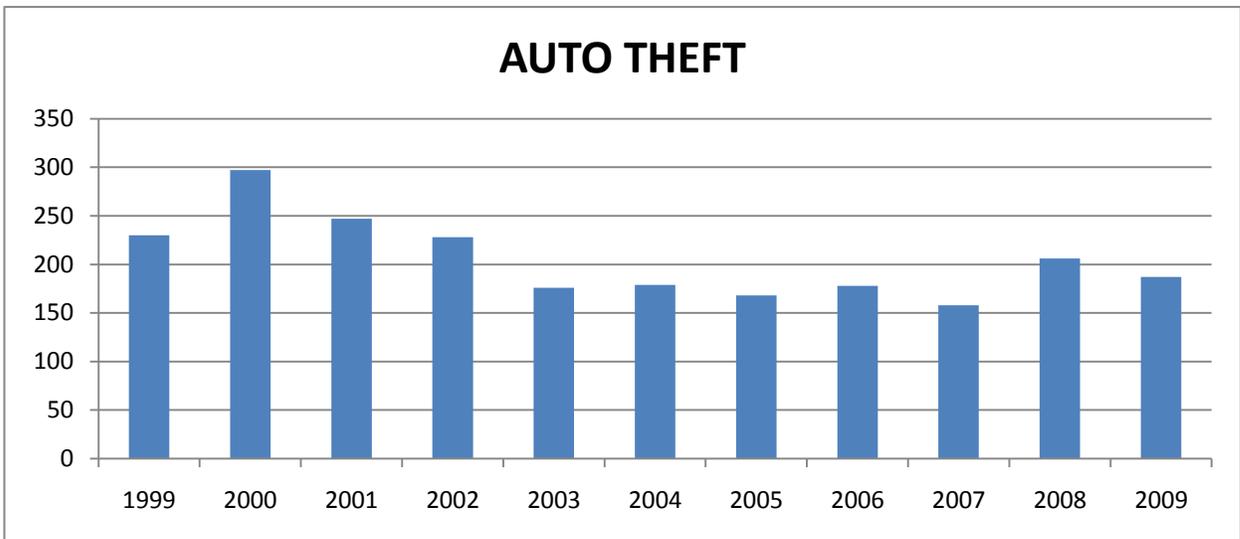
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- There were 748 assaults reported in 2009. This is down from the 811 cases that were reported in 2008. 748 assaults is 26% below the ten year average of 1015.

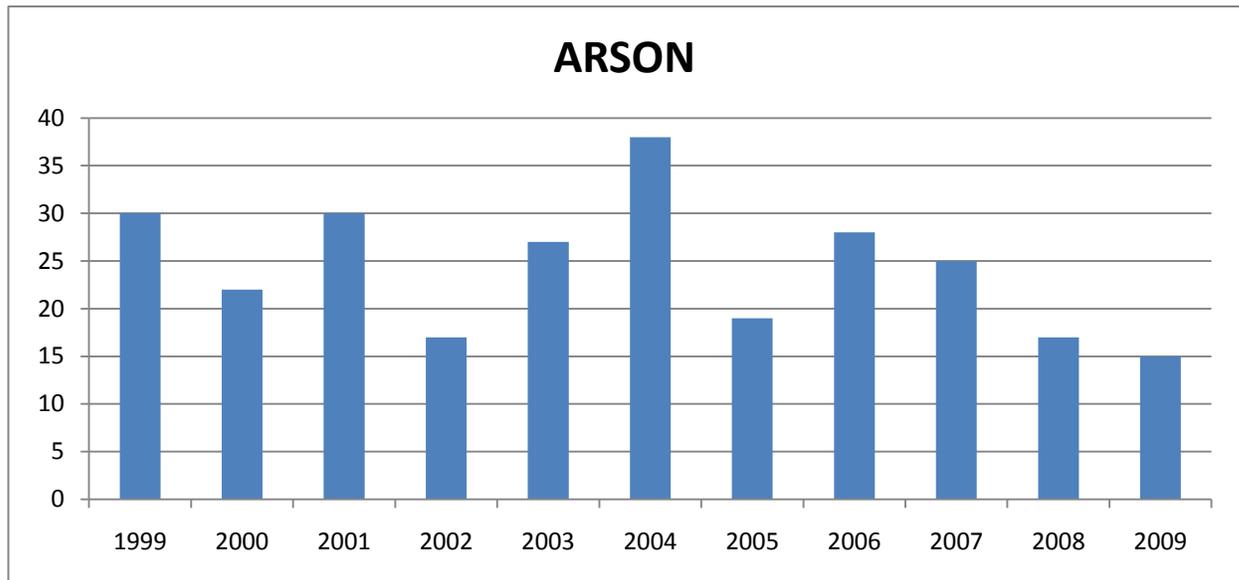


- Auto theft was down in 2009 with 187 cases reported, compared to 206 cases that were reported in 2008. This is 7% below the ten year average of 202 cases per year.



- 15 cases of arson were reported in 2009. This is slightly below the 17 reported in 2008. This is 37% below the 10 year average of 24 per year.

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- All of these statistics are even more dramatic when you consider the decrease in the number of incidents relative to the continued growth of the City. The US Census Bureau estimates that the City's population grew by 4.9% from 2000 to 2006. Based on building permit data, the City has also added hundreds of millions of dollars of commercial development during the past decade!

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